

## Types of Service (TOS)

Agencies report four types of service to the NTD:

1. **Directly Operated (DO):** Transit agencies report service as directly operated if they use their own employees to operate the transit vehicles. Agencies that directly operate service typically employ drivers, schedulers, dispatchers, and street supervisors.
2. **Purchased Transportation — General (PT):** A purchased transportation service that is provided to a public transit agency or governmental unit by a public or private transportation provider and does not meet the definitions of either Purchased Transportation — Taxi (TX) or Purchased Transportation — Transportation Network Company (TN). PT services include all purchased transportation services using dedicated vehicles including those operated by taxi providers. PT services also include purchased transportation services operated by providers who are not taxi providers or transportation network companies and use non-dedicated vehicles.
3. **Purchased Transportation — Transportation Network Company (TN):** A special type of service provided by a transportation network company on behalf of a public transportation agency using non-dedicated vehicles. The service is dispatched by the transportation network company using a mobile application.
4. **Purchased Transportation — Taxi (TX):** A special type of service operated through taxicab providers with a system in place to facilitate ride sharing. TX services do not use dedicated vehicles. Voucher Programs are not considered public transportation. Occasionally, transit agencies solely contract with taxi providers to perform ADA service using dedicated vehicles (the same fleet every day). In these cases, the portion of service using dedicated vehicles should be reported as Purchased Transportation — General (PT) and the portion of the service using non-dedicated taxi vehicles should be reported as Purchased Transportation — Taxi (TX).

In *Urban iNTD*, an aggregate service type, denoted as **DP**, is provided for the *Florida Standard Variables* to represent the combined total of directly operated and all three purchased transportation service types reported by a transit agency. This DP total is always provided for each mode regardless of how many different service types a transit agency reported for a mode. This DP total is also always provided for all of the aggregate modes.